



Accessing the UCSF Network



University of California
San Francisco

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Connecting to the UCSF Network from different locations:

- **On Campus**
 - SON Computer Lab
 - Library (also S-165, Mission Bay)
 - Wireless
- **Off Campus**
 - Home
 - Domestic Travel
 - International Travel

Campus Computing Facilities

- **School of Nursing Computer Lab (N735)**
 - Hours vary, depending on use of lab for courses, workshops, etc.
 - <http://nurseweb.ucsf.edu/public/crl.htm>
- **Library Interactive Learning Centers (ILC)**
 - Main Library, 2nd Floor (Library Hours)
 - S165 (24-hour using proximity ID badge)
 - Mission Bay Library (MB Library Hours)

UCSF Wireless Network Connectivity

- Fairly ubiquitous around the UCSF campuses
- Uses 802.11 b/g protocols
- Two different network names (SSIDs)
 - **UCSFnet**
 - No configuration required
 - Log in through a web browser using your MyAccess ID
 - Essentially no time required to set up
 - **UCSFwpa**
 - Requires configuration of desktop client
 - Log in using your MyAccess ID
 - About 15-20 minutes to set up
 - Consult your handout (also wireless.ucsf.edu)
 - Come to the afternoon Tech Clinic (SON Mezzanine)

Off-campus connectivity to the UCSF Network...

vpn @UCSF

What is the UCSF VPN and why do I need to use it?

- **VPN stands for “Virtual Private Network”**
- **Basically, it makes your computer look like it’s on the UCSF network, even though you may be far away from UCSF.**
 - This gives you access to things like non-public or proprietary Library resources reserved for UCSF faculty and students
- **VPN also protects your communications.**
 - All of the traffic between your computer and UCSF is encrypted

Note:

- **The UCSF Medical Center also uses a VPN.**
- **It is different from the UCSF “Campus” VPN.**
- **Thankfully, the two are compatible and can coexist on the same computer!**
- **But you should be aware that (for now) you login to each VPN differently, using different credentials.**

How do I use the VPN?

- Open up whichever browser you normally use, and go to <https://vpn.ucsf.edu>
- Login using your MyAccess ID and Password
- That's it! It's really that easy!!

Wanna see?

vpn.ucsf.edu

Problems with VPN?

- VPN problems are very rare
- If you do experience a problem, make sure that you have the most current version of Java running on your computer.
 - You can just go to <http://java.com> to check your version and/or download the latest version for free!
- If you're using a Mac, stay away from Safari... use Firefox instead.
 - <http://firefox.com>
- If neither of these solve your problem, call the OAAIS (Office of Academic & Administrative Information Systems) Help Line at:
(415) 514-4100, Option 2